



**Patient Safety Culture
Sharing and Learning From Each Other
CAPHC National Teleconference – Friday, June 30, 2006
10:00 – 11:30 AM (EDT)
Participants' Dial in Number: 1-888-799-1759
(An operator will greet you and explain how the call will work)**

Agenda

10:00 – 10:10

**Introduction and Welcome
Overview and Purpose of National Teleconference**

Elaine Orrbine
CEO, CAPHC

Sharing & Learning From Each Other

10:10 – 10:25 Session #1 – Patient Safety Culture Outline

***Liane Ginsburg, Assistant Professor, School of Health Policy & Management, York University and
Mark Fleming, Assistant Professor, Department of Psychology, Saint Mary's University***

- Why is it important?
- What is it?
- How is it measured?
- How might the data be used?
- Do we need different tools for different sectors / staff groups?

10:25 – 10:35

Reactions, Questions & Answers

All Participants

10:35 – 10:50 Session #2 – Moving Toward a Culture of Safety

Lynn Jones, Sheena Mainland, Dianne Benner, Alberta Children's Hospital, Calgary Regional Health Authority

- Laying the Foundation
- Initiatives
- Safe Spaces
- Family Medication Awareness

10:50 – 11:00

Reactions, Questions & Answers

All Participants

11:00 – 11:15 Session #3 – Implementing an Intervention Project

Designed by Susan Richardson, VP Patient Services & Allied Health, CHSRF EXTRA Fellowship Candidate, Presented by Tracy Wrong, Director, Quality Management, Children's Hospital of Eastern Ontario

- Piloting Patient Safety Rounds In :
 - Emergency
 - Mental Health Inpatient
 - PICU
 - Infant/Toddler Medicine

11:15 – 11:25

Reactions, Questions & Answers

All Participants

11:25 - 11:30

Final Remarks

Elaine Orrbine, CEO, CAPHC
