



Canadian Family Advisory Network Evaluation of 2009 CFAN Workshop

Are you a:

Parent member of an advisory council:	15
Grandparent of an advisory council:	1
Staff member of an advisory council:	2
Parent, but not a member of an advisory council:	2
Staff member of an organization not attached to an advisory council:	2
No response:	4

Please comment on how useful and interesting you found the following sessions:

CFAN Member Group Update

- Very helpful. Perhaps more time next year.
- Sorry that not all groups had a hand out.
- Helpful information to take home with us and to network with other Family Advisory Councils as we progress in our work.
- Important information, great ideas.
- Very good. Please post updates on CFAN website if possible.
- Excellent overview. Gave me a quick sense of where everyone is at as a first time attendee.
- Good and useful, a bit rushed, the passing out of handouts was a bit awkward.
- I liked hearing all about the different activities, challenges and successes. However, I wish I could have asked questions about those challenges and solutions. Perhaps the afternoon will help.
- Somewhat useful, interesting.
- Excellent, very interesting. Would like to be able to spend more time on this. Fifteen minutes per group perhaps.
- Useful.
- Liked how quick it went.
- Always so insightful. Lots of great ideas to take home.
- Excellent. Always interested in hearing other groups. More time would be nice.
- Very interesting and inspiring.

- Excellent, meaningful.
- Think it's interesting to hear where others are at.
- Good but felt it was rushed. Might have been better to give hand outs after so people are listening not reading.
- Very useful. Some very interesting projects.
- Great. Short and succinct.
- Always a great way to share information across regions. Very helpful information
- Very interesting to see how councils have evolved and the changes year to year for the different councils.
- Great to see where everyone is at. Great ideas revealed.
- Good.
- Lets new members know how far you can really go with the new group.

Telling Family Stories by Donna Thompson

- A great model of how to tell a family story. I particularly learned from the Q&A that resulted.
- Great job. Good speaker. Modelling story telling well and good discussion/ questions to follow.
- Great book list. Letting me know anyone can make a difference.
- Very useful, inspiring.
- Good, very insightful.
- This part was really helpful.
- Loved it. Appreciate the book suggestions.
- Wow, very powerful and how true about the impact it makes.
- Nice to hear the emotional side of things.
- Great. So happy she is located in Halifax so I can keep in closer touch.
- Great speaker.
- Excellent. Inspiring and provided guidance for how to integrate stories into affecting change.
- Good speaker. Very interesting to hear from a parent who has been in this for such a long time.
- Enjoyed her story and perspective.
- Very compelling and inspirational.
- Nice.
- Extremely interesting presentation. Especially the follow up question re: emotional impact of stories. Very powerful tool.
- Very useful.
- Excellent.
- Quite good. Speaker had a good manner.
- Extremely useful. As someone wanting to get a council going this is great.
- Excellent.
- Excellent talk, different perspective, good resources.
- Excellent modeling, wonderful presenter.

My Grand Rounds Experience by Ann Hovey

- Wonderful tips, clear presentation. Can we receive the power point please?
- Excellent, practical tools/advice for preparation.
- Very good messages for families. Please share slides on CFAN website.
- Extremely useful. Great comments on attention to process to assist/support parent presenters.
- Especially useful.
- Good.
- An interesting approach to presentation preparation with practical suggestions.
- Good presentation. Would like copy of the slides to distribute to our members.
- Good.
- Very informative and a spark for new ideas to bring to our committee.
- I hope it met expectations.
- Well spoken, articulated, and organized. I think it was more beneficial for starter groups and new FAC members.
- Excellent. Provided a template for how to integrate personal account to professionals.
- Excellent presentation and presenter.
- Good presentation. I had no idea what “grand rounds” was. Made the whole presentation hard to visualize who you were presenting to.
- Good speaker. Great tips for other family members presenting.
- Great thoughts and tips for putting speeches or your story together so it is focused.
- Excellent as I’ve just been invited.
- Very touching and reinforced the idea of family faculty.
- Would have enjoyed the “rounds” presentation. Insightful and helpful.
- Very useful, inspiring.
- Giving better hints and tips for myself.
- Concrete and applicable stuff. Liked flow of points that are easy to use in our practice.
- Very concrete, pragmatic, thoughtful suggestions for preparing for a presentation.

Best Practices Discussion

- Fascinating to hear the many common challenges and to learn about a range of solutions. Well organized, well structured and concrete.
- Great way to learn about other FACs, common challenges, etc. Very helpful.
- Great involvement.
- Appreciate the recording of this. Important to document and write about this formally.
- Interesting but somewhat disjointed.

- Very informative. Helpful to a committee who has been struggling.
- Great idea sharing.
- Good ideas for fine tuning, creating, and bettering the FAC's.
- Frank is always great at this. Again more time would be great.
- Interactive. Allowed for everyone to participate, share ideas, and have a voice.
- Quite informative and useful for the development and evolution of CFAN and local councils.
- Excellent. Provided solutions to problems presently being experienced.
- Well facilitated. I am very interested in seeing what comes out of what David Nicholas does with it.
- Healthy discussion and useful suggestions.
- So much information to bring back.
- Awesome. Need the written copy.
- Enjoyed the interactive nature and exchange of ideas. Would have liked to better explore how each council formats their meetings.
- This was very helpful with practical suggestions.
- Best session. Puts all information on the table. Everything discussed. Shared problems and solutions.
- Good.
- Very participatory. Hope it evolves into tangible report.
- Very helpful feedback. Lessons learned by groups that are already established.
- Thanks for having this interactive and energizing discussion late in the afternoon. Great involvement and contribution by all. Well facilitated.
- Good ideas came forward, good facilitation.
- Look forward to receiving the notes. Good sharing.

CFAN AGM

- We appreciate all the work the steering committee does to make this network not only exist but also exchange important information and form relationships.
- Very good job by Sue.
- Excellent.
- Very informative.
- Good. Awesome annual report presentation.
- Quite informative about everything going on.
- Excellent. Good to know about internal workings.
- Very informative.
- Good highlights provided. Great documentation of work. Great job raising awareness and promoting CFAN activity.
- Great group involvement.
- Fantastic job Sue.

Overall did you find the CFAN workshop:

Very worthwhile: 25
Somewhat worthwhile: 1

What did you like most about the workshop?

- Atmosphere, optimism, inspiration.
- Meeting one another. The discussion in the afternoon. Importance of stories and how we can incorporate this more into our work.
- Sharing best practices.
- Interactive.
- Content and networking opportunities.
- Collegiality, energy, and generosity of people's stories.
- Open forum discussions. Shared knowledge but gained great insight.
- Meeting and networking with other councils.
- Interaction and exchange of ideas. Listening to individual stories.
- Tattoo exercise was great – good ice breaker and insightful.
- The mingling this year.
- Meeting and talking to other group leaders and members.
- Interaction and connection.
- Seeing “old” friends.
- Networking and the stories.
- The frankness and openness during the workshop. Useful and informative.
- Networking and meeting all the others.
- The introductions really gelled the group. It is nice to know everyone's stories.
- The speakers.
- Interactions.
- Networking.
- Everyone being involved.
- Round table and concrete, applicable, take away learning.
- Connecting with others, hearing about different practices and common themes.

What did you find most useful?

- Best practices.
- How to tell stories and hear what other FAC's are doing.
- Getting other ideas from other groups.
- Hearing what other groups are doing.
- The priority given to story tellers.
- Open discussion with best practices.
- The introductions and the whole day. Excellent day – lots of insight and ideas.
- How to present in an effective manner.

- Networking with others and other FAC's.
- Best Practices dialogue.
- Updates.
- Networking. Finding out about other group.
- Information sharing.
- The best practice discussion with Frank and David.
- Ideas captured from other FAC's.
- Best Practices session.
- Networking before and after.
- Anne's presentation, challenges and strategies.
- Hearing other's experiences on this topic.
- Best practices and updates. Preparing for speaking gave me good ideas.
- Best practices.
- Meeting one another and the discussions in the afternoon. Importance of stories and how we can incorporate this more in our work.
- Lots of member input and discussion.

Is there a topic you wished the workshop had addressed but didn't?

- You provided a full day with a valuable focus, not possible to address anything else.
- How to recruit diversity.
- Budgets – how each group is funded.
- Tokenism problems. Buy in from hospital staff.
- Leadership models of councils including executive roles – staff or family? Remuneration – meals, childcare, parking, paid roles?
- Tokenism.
- Very definitive accomplishment of FAC's.
- Cannot think of anything at the moment.
- CFAN itself. What do you do? A little more background on CFAN.
- FAC funding and advisors.
- New members and groups.
- Who would like to be involved and how?

What would have made the workshop more effective or useful to you?

- Slightly longer coffee breaks.
- More take away background information on each advisory – perhaps ahead of time so can ask more targeted questions.
- Small group discussions. Need to move around more.
- It would be nice to try and get the presence of upper management from some of the hospitals so they hear the CFAN perspective as a group.
- More time.
- Information given prior to conference. Very hard to find information as to time and location from email updates.
- Two days – spread it out.

- More time to connect with other groups.
- It was wonderful. Have all CFAN member updates collected and collated (make it mandatory).
- Provide copy of presentations given, in advance if possible.
- Survey questions – poll members as to who does: parental presence, chairs/co-chairs, staff to family, paid members?
- It was fine the way it was organized. Thank you.
- A bit more networking time but I realize time is limited.
- Ethnic diversity.
- Just an idea – perhaps CFAN picks a project and work gets done, half day lectures, half time spent on small group work.

Do you have any suggestions for future workshops (topics, format, speakers, etc.)?

- Measuring success for FAC, standards of practice, manuals and training.
- Ethnic diversity.
- Keep up the inter-activity.
- First time attendee – none that I can think of.
- Budgets, more on accountability and measurement.
- Shorter time for speakers, cover more topics.
- Perhaps shorter sessions so more topics can be covered.
- How each FAC functions re: formal agenda used, structure of meetings, recording minutes, tracking issues, etc.
- FAC's transition to adult health care.
- Family Centred Care.
- What do doctors/administrators need from us to partner with us more effectively.
- Still keeping it a “family” focused workshop, it would be interesting to somehow involve more CAPHC people or hospital/facility administration people. Much like families are more involved in CAPHC's workshops.
- Increase the time for the dialogue and make it a content workshop agenda annually.
- Family Centred Care and how it networks between councils and hospitals.
- Get a professional's perspective on how family centred care has made a change.
- Getting funding.
- Training and orientation – ie. Being an effective advisor at the table.

Do you have any comments about the logistics (room set up, catering, etc.)?

- A bit formal but I could see and hear everyone.

- Windows fabulous. Maybe a circle next year so can see each other more clearly.
- Table too long or have a different set up of the table.
- Excellent.
- I think the round tables would have been better but the set up still worked.
- U-shaped tables can present interaction and vision difficulties.
- Difficult to hear speakers at times. Difficult to see podium.
- Lovely, nice to have windows.
- Not sure I liked the table set up. Difficult to see others on same side or to hear them from one end to the other.
- Room set up was great, very inclusive.
- Seemed to be just fine. Maybe find a way to get people closer – hard to hear.
- Excellent.
- Very good.
- Round tables may be a bit more networking friendly, but it worked fine.
- A bit formal, but it worked.

Do you have any other comments?

- Great organization, good time management, great Chair, great planning, great IWK hosts, great to see so many new members.
- As an administrator at a hospital I gained incredible knowledge that will help us get started with a council.
- Sue set a great time.
- Excellent.
- Great job.
- Excellent meeting.
- Very excellent – nice work to the people involved. Thank you very much.
- A fabulous experience.
- Thoroughly enjoyed it.
- Great experience.
- Great workshop. Keep up the great work.
- We may want to start using more than a one day session.
- Great MC.
- Thank you.
- Lots of fun. My first time attending a workshop like this. Would love to attend next time.
- Well organized and productive.