

Consult the Experts!

Creation of a Dynamic Youth
Advisory Council at the IWK Health
Centre



Creation and Background

2007 start

Youth patient experience as the driver for quality improvement

YAC = practice model for IWK
staff/physicians



Circles of Engagement

Chaos and Structure:

Melding passionate circle of youth with adult world of structure and process

Three Circles of Engagement:

- Core Team (YAC'ers)
- Adult Supporters
- Cheering from the Sidelines



Keeping YAC Youth Centred

Youth work in Open Space Technology
and World Café formats

Purpose and Principles

Office Hours

Project Criteria

Focus on Capacity Building



***“Can you see how far we’ve come?
Can you see what has begun?”***

Thank You!

**Robin England, Patient and Family Centred Care
Coordinator**

Krista Newman-Bennett, Child Life Specialist

Find more information on YAC at www.iwk.nshealth.ca