

CAPHC Liaison Information Request: Paediatric Emergency Departments

Health Centre	What is the volume of visits for your Paediatric Emergency Department?	What is your Leadership Structure Including Charge Nurse for your Department?	Comments
Windsor	12,000 visits per year.	Resource leaders on each 11.25 shift. There is an Operational Manager for both Adult and Paeds, as well as a Clinical Practice Manager. Then there is a Director over ED and Critical Care.	Our ED cares for Adults as well as Paeds.
Ottawa - CHEO	53,000 visits per year	We have a Clinical Leader or a Charge RN on every shift. We also have a Clinical Manager for the ED and Trauma, and there is an Operations Director who oversees the department.	
Credit Valley Hospital	Last year, the volume of Paediatric Visits was 18,956, which is about 26% of the total ED visits.	Program Management with Nursing Director, Administrative Director and a Physician Director, Nurse Manager and a Coordinating Nurse for each shift, who functions like charge nurse - no assignment. (A paediatric resource nurse role has recently been implemented on a trial basis. They cover evenings shifts seven days a week and work alongside ED nurses to facilitate care for paediatric patients, mentoring and skill development and expedite transfers to the inpatient paediatric unit.)	Credit Valley Hospital does not have a separate Paediatric Emergency Department. They are designated as a Regional Children's Health Centre for the Mississauga Halton LHIN.
Hospital for Sick Children	2006/2007 - 48,674 visits and 2007/2008 - 51,860 visits	Director, Clinical Programs (shared with other programs), One manager, One Clinical Leader (vacant at present), One Nurse Educator, One Clinical Support Nurse on each shift (Charge Nurse) which is an assignment and not a position.	
KGH	Fiscal 05/06 (KGH and HDH combined) - 23,274 visits. Paediatric Urgent Care Centre (HDH 0900-1600 Monday-Friday): 10,838 in fiscal 08 (these are unscheduled walk in-s - see PCCH benchmarking report for breakdown by age/CTAS scores). KGH Emergency (24/7 - emergent/urgent paediatrics and some walk ins of less urgency when HDH closes): about 12,000 Fiscal 08	Paediatric Urgent Care Centre - HDH: Program Manager (0.25 FTE), triage nurse for urgent care; Charge Nurse covers both urgent care and COPC clinics (Children's Outpatient Centre), they are co-located. KGH Emerg - Program Manager (1 FTE), triage nurse (1-2), Charge Nurse.	
Children's Hospital, B.C.	Annual volume is approximately 40,000	One FTE Educator and 3.6 FTE Clinical Nurse Educators and one temporary Quality and Safety Liaison Coordinator.	

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McMaster University Medical Centre	Fiscal 2007/08 - 15,500 Paeds and 24,100 Adults for a total of 39,600.	Rotating Charge Nurse on each shift that has a direct report to the Clinical Manager. The CM reports to the Director of Maternal and Newborn Care, who in turn reports to the President of the Children's Hospital.	The leadership structure reports to both patient populations. The ED is a combined adult and Paediatric ED. The McMaster University Medical Centre site of Hamilton Health Sciences is home to McMaster Children's Hospital. This ED will transition to a paediatric only ED over the next 3 - 5 years.
IWK Health Centre - Halifax	Fiscal 05-06 = 26,900, Fiscal 06-07 = 27,067 and Fiscal 07-08 = 27,105		
CHUS, Sherbrooke	For the year 2007-2008, there were 14,983 paediatric visits		There are four stretchers reserved for paediatric clientele in a section of the ED. The ED is divided by specialty: trauma room (2 stretchers), reanimation room (2 stretchers), evaluation room, surgery and plaster room and a paediatric section. These four places are separate from the department by a glass door. A nurse is assigned to this section on every shift (day, evening and night). Each child is triaged at the general triage emergency desk. Then the nurse decides if the paediatric patient stays in the waiting room or goes on a stretcher in the paediatric section of the department. The waiting room isn't really paediatric friendly yet, but it will be in the future.
Calgary Health Region	Fiscal Year 07/08 - Census = 53,857 visits	One Administrative Director, One Medical Director, One Patient Care Manager, One Assistant Patient Care Manager, Nurse Clinician Roles (Charge Nurse), ED Nurse Educators (3), One Administrative Liaison Role, One Lead Unit Clerk and one Lead Unit Aid.	
Lakeridge Health	For their three sites, it is 28,840. Oshawa is the largest and had 16,812 fiscal April 1, 2007 - March 31, 2008	There is a charge nurse. There isn't a paediatric short stay area and the unit is staffed by ED nurses, not paediatric nurses.	We don't have a Paeds ED, just a regular ED.
Eastern Health	32,000	Division Manager, Division Chief, Patient Care Coordinator, Charge Nurse	

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Capital Health	UAH/Stollery's Paediatric ED visits for fiscal 2007/08 (aged less than 17 years) was 23,776. Capital Health's Paediatric ED visits for the entire region was 82,340, which includes UAH/Stollery.	<p>The UAH/Stollery ED is a children's emergency department embedded in an adult emergency department and staff and resources are shared. The financial budget and staffing dollars are not specific to Stollery but come from the UAH operation side. The structure is as follows: One Senior Patient Care Manager who reports to the UAH Patient Care Director formally and informally to the patient Care Director for Stollery. Reporting to the Senior PCM are 5 Unit managers - Clinical (these are out of scope positions who each have direct reports of RN's and support staff). Each UM works on the floor for 8 hour to 12 hours a day with 4 hours office time. They work a rotating D/E position covering the floor from 0800 - 2400 hours Monday to Friday. On the weekends, they work 0800 - 2000 hours. A senior charge nurse is then in charge from 2400 - 0800 during the week and then from 2000 - 0800 on the weekends, or, of course, when there is sick calls or vacation. There are 3 clinical nurse educators and one Research/Clinical Nurse Specialist who reports to the Senior PCM.</p>	
Winnipeg Children's Hospital	46000 visits a year	<p>Nursing: one full time unit manager, one educator Medicine: one section head</p>	