

**BEST PRACTICE SURVEY OF CAPHC CENTRES
TITLE**

Centre Name: _____ The Montreal Children's Hospital of the MUHC _____ Date: _____ March 18, 2010 _____

Respondent Name: _____ Demetra Kafantaris _____ Title: _____ Senior Advisor Corporate Affairs _____

BRIEF DESCRIPTION:

We are in the process of re-assessing our Literacy Projects at The Montreal Children's Hospital of the MUHC and would like to find out if and how other Paediatric centres across Canada have tackled the issue of literacy in a acute-care setting.

ISSUE	QUESTION	ANSWER
Literacy Programmes / Activities	<p>Do you have a Literacy Promotion Programme / Activity in your institution?</p> <p>What is the Programme / Activity structure?</p> <ul style="list-style-type: none"> • Who leads it? • What department/service has oversight responsibility? • Is it managed by volunteers or permanent staff? • What are its components / elements / projects? <p>Is there a Literacy "Champion" within your institution?</p> <p>What are the Programme / Activity goals?</p> <p>Are there Community partners associated with the Programme / Activity?</p>	

	Who funds the Programme / Activity (e.g. Operating budget, Hospital Foundation, Private Foundation, Municipal, Provincial, Federal, Other)?	
Literacy Promotion	Are there established Best Practice Guidelines for Literacy Promotion in your institution?	

Please return to:

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