

**BEST PRACTICE SURVEY OF CAPHC CENTRES
BOTTLE WARMING OPTIONS FOR PARENTS**

Centre Name: The Montreal Children's Hospital
Respondent Name: Demetra Kafantaris

Date: Launched on May 28, 2010
Title: Senior Advisor, Corporate Affairs

ISSUE	QUESTION	CHEO	BC Children's	IWK	Kingston General	Toronto East General Hospital
How to provide safe, efficient and hygienic, warming options within the hospital, to our families, for baby bottles.	What do you offer your parents who need to warm their baby bottles?	In the Emergency Dept, they are told to warm the bottles using hot water from the tap...we give them a Styrofoam soup bowl to fill with hot water and then they place the bottle in it. Families are told not to use the microwave given the risk of burns (due to hot formula) to the baby. On the inpatient units, generally Stainless Steel graduated receptacles are used. Staff or parents add hot water and let bottle set in it until warm. These are sterilized between pts and also q7days; One container per patient; sterilized or replaced q7 days; We have changed from plastic to St-St in order to be able to facilitate sterilization	We use a clean (first use) container that we suggest they fill with warm water from the tap & place baby bottle in. We do not use a microwave.	On the inpatient unit we have purchased a specific bottle warmer that is designed to heat up the bottle and shut off at a certain temperature (this was mainly done to help in times when we forget that we put the bottle in the heater decreasing the fire risk). We have one located in our med room and one in the family kitchen. The outside of the bottle warmer does not get hot, so if touched a child will not get burned. We have signage for parents to stay with the bottle until heated due to safety precautions.	We offer a disposable cup and bag that is large enough for the bottle to be immersed in warm water.	We offer them a clean cup with hot/warm water. Some parents do request us to Microwave the bottle.
	Are there food service areas (hospital-based or franchise) in your facility that offer to do so, or not? Please describe.	In Ambulatory Clinic areas, we suggest hot water from the tap or that families get hot water from coffee shop or cafeteria. There is a microwave in the cafeteria that parents have access to; but this method of bottle warming is not supported / recommended.			No.	
	Do you have a specific policy and/or practice in place? Please explain.	No written policies...it's just our practice. We provide one stainless steel container for each patient which is kept at the infants' bedside			Yes.	We don't have a policy
	If Yes, What have been the outcomes of this policy/practice? How was it implemented? Is it universal throughout your facility? Please provide sample copies, if possible.	See above.			In collaboration with infection control, the practice of disposable warming cups and bags were implemented to reduce cross contamination and nosocomial infections.	
	Have you had any other initiatives related to this? What have been your good and not so good experiences?	We used to use commercial bottle warmers (i.e. Gerber) in the ED, but we removed them a few years ago due to safety concerns. We are investigating possibility of acquiring a proper bottle warming device. To date we have looked at the Penguin and Medela milk warming options. Preference would be for a waterless solution (Medela product-soon to be available in Canada). The practice of milk warming is an important one as it relates to patient safety, infection prevention and practice standards. With the proper equipment this will ensure that milk warming is safe & consistent and practice standardized.			Expressed breast milk storage and disposable gavage sets for neonates. This has been a positive practice change.	No.

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ISSUE	QUESTION	Winnipeg Children's					
How to provide safe, efficient and hygienic, warming options within the hospital, to our families, for baby bottles.	What do you offer your parents who need to warm their baby bottles?	When we need to warm bottles we use a container with hot water and place the bottle in to it to warm. No microwaves are used. We also run hot tap water over the bottle from the sink.					
	Are there food service areas (hospital-based or franchise) in your facility that offer to do so, or not? Please describe.						
	Do you have a specific policy and/or practice in place? Please explain.						
	If Yes, What have been the outcomes of this policy/practice? How was it implemented? Is it universal throughout your facility? Please provide sample copies, if possible.						
	Have you had any other initiatives related to this? What have been your good and not so good experiences?						